

Interior Health Authority
Residential Care – Unlawful – Licensing
Summary Report of Substantiated Complaint

Facility Name Charie's Care Home Facility Address 3511 41st Ave Vernon BC V1T 3J1	Facility # F-2022-45750 Facility Phone (250) 307-4635 <table style="width: 100%;"><tr><td style="width: 50%;">Licensee Charie Vetus</td><td style="width: 50%;">Manager Charie Vetus</td></tr></table>	Licensee Charie Vetus	Manager Charie Vetus
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Inspection Date 04-May-2022			
Reason for Investigation Substantiated complaint			
Service Type	Maximum Capacity		

Report of Findings

As per Section 15 (1)(b)(i) of the Community Care and Assisted Living Act, Licensing is mandated to follow up on all complaints of any premise that is operating an unlicensed community care facility. The purpose of this inspection is to follow up a complaint received by Licensing on April 20, 2022. The complaint involved allegations of noncompliance to the following sections of the Community Care and Assisted Living Act –Section 1: Definitions –“community care facility” means a premises or part of a premises in which a person provides care to 3 or more persons who are not related by blood or marriage to the person and includes any other premises or part of a premises that, in the opinion of the medical health officer, is used in conjunction with the community care facility for the purpose of providing care; Section 5: Operating or advertising without a licence - A person who does not hold a licence must not (a) operate, or hold themselves out as operating, a community care facility, (b) provide, or hold themselves out as providing, care in community care facility, or (c) accommodate, or hold themselves out as accommodating, a person who, in the opinion of a medical health officer, requires care in a community care facility.

Based on two licensing officer's observations, a review of the facility records and information provided by the individuals present at the time of inspection, it has been confirmed that a contravention of Section 5 of the Community Care and Assisted Living Act has occurred at 3511 41 Avenue Vernon, BC.

Contravention to Section 5 may be subject to actions as outlined in Section 33 of the Community Care and Assisted Living Act, which states: Offence and penalty -33 (1) A person who contravenes section 5, 6, 18 (2) or (3) or 26 (1) of this Act or a term or condition attached to a licence commits an offence. (2) A person who commits an offence under subsection (1) is liable to a fine of up to \$10, 000. (3) If an offence under subsection (1) is of a continuing nature, each day that the offence continues constitutes a separate offence.

Only issues of non-compliance relating to the unlawful operation are detailed in the body of this inspection report.

Immediate compliance to Section 5 of the Community Care and Assisted Living Act is required. Written confirmation must be submitted to Erika.Tigchelaar@interiorhealth.ca prior to May 18, 2022 at 3:00 pm.

Observed Contraventions

Evidence for this report was based on a combination of the Licensing Officer's observations, a review of facility records and information provided by the facility staff at the time of the complaint investigation, as appropriate.

RI1 - Attribute - Initial

RI1.2 - Is the facility operating legally under the Act?

No

Licensing arrived to the address and observed 3 individuals, not related by blood or marriage, living in the home and receiving care as defined in the Community Care and Assisted Living Act.

- RI1.2C - A person must not accommodate or hold themselves out as accommodating a person who requires care in a community care facility. Act(5)(c)
- RI1.2A - A person must not operate or hold themselves out as operating a community care facility. Act(5)(a)
- RI1.2B - A person must not provide or hold themselves out as providing care in a community care facility. Act(5)(b)

Received By:

Inspector:

Charie Vetus

Erika Tigchelaar, Licensing Officer

Follow up date, if required